

## For iPhone or iPad only: Download the OmniJoin App

If you don't have the OmniJoin app on your iOS device, follow the instructions below to download and install:

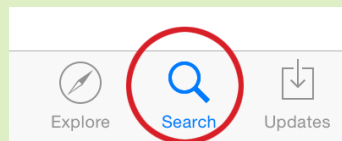


**NOTE:** The app is not currently available for Android devices.

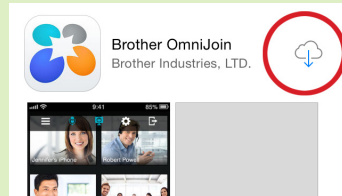
Open the **App Store** icon.



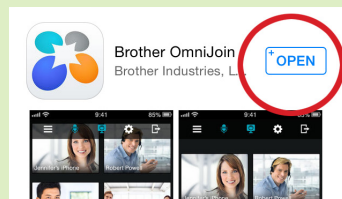
At the menu bar, select **SEARCH** and type "**Brother OmniJoin**".



Click the **DOWNLOAD** icon.

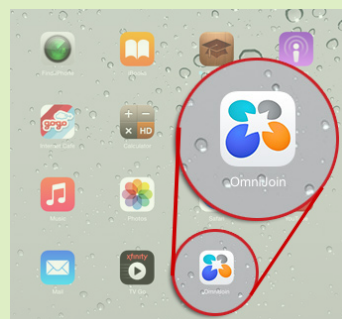


After the download is complete, click **OPEN**.



Follow instructions until the installation is complete.

The **OmniJoin** icon should appear on your phone screen.



You are all set for VA-STS service!

## NEED HELP?

Contact Arizona Relay STS  
Customer Support:

**1-877-787-1989**  
**Sprint.TRSCustServ@sprint.com**

Visit the website:

**www.azrelay.org**

Phone numbers to connect  
Arizona Relay STS:

**711** (and press **option 3**) or  
**1-800-842-6520**

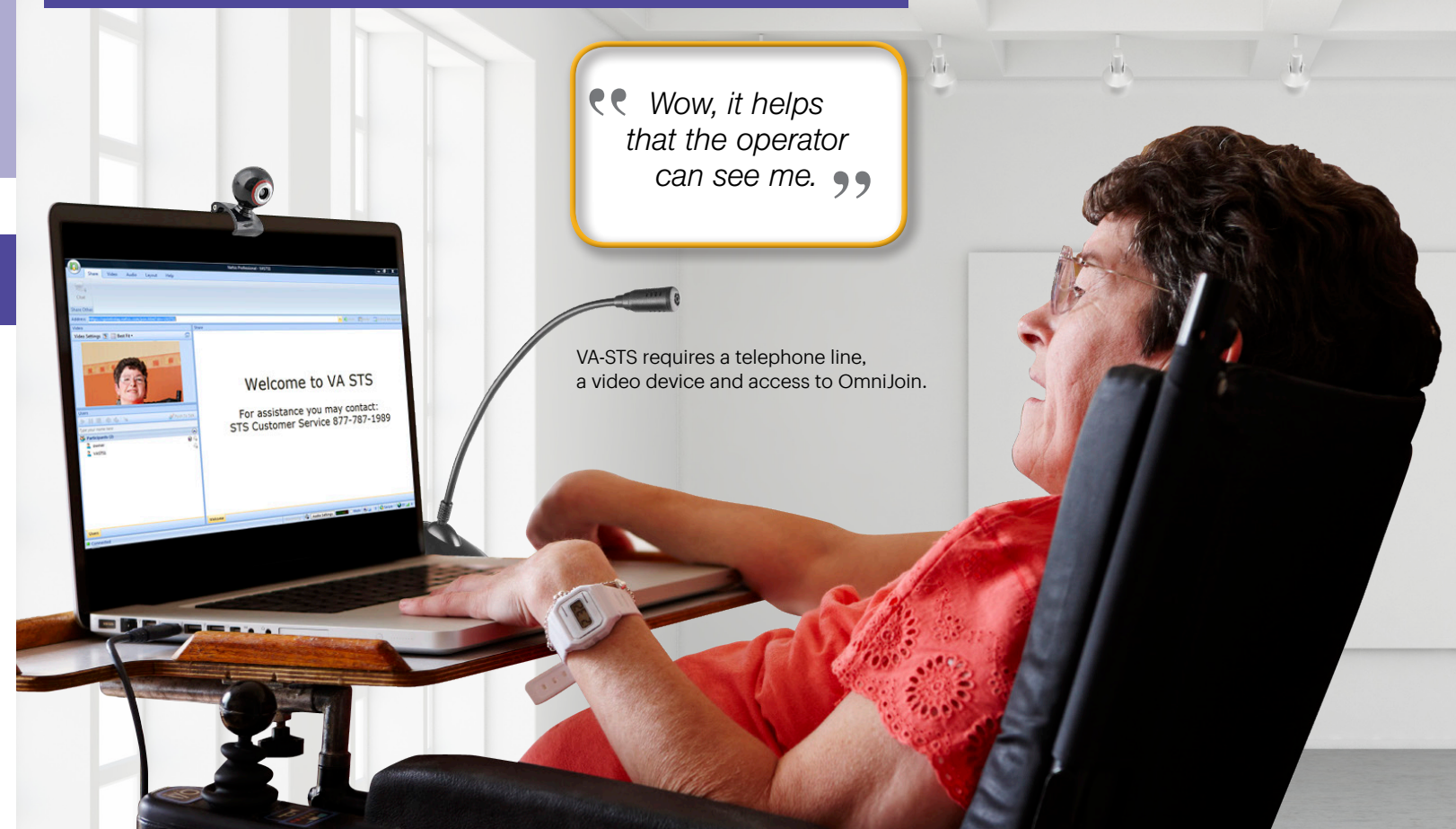
## YOUR NOTES

# Video Assisted Speech to Speech Step-by-Step Instructions for STS Users

**Video Assisted Speech to Speech (VA-STS)** allows a person who has a speech disability to use both a telephone and a video device to make relay calls.



“Wow, it helps that the operator can see me.”



VA-STS requires a telephone line, a video device and access to OmniJoin.

## To Make a Phone Call

- 1 Go to **https://vast.omnjoin.com** or open the **OmniJoin app** (see instructions next page).
- 2 With your phone, dial **711**, and choose **option 3**. Or dial directly **1-800-842-6520**.
- 3 Inform the STS operator that you would like to make a **Video Assisted Speech to Speech** call.
- 4 Ask the STS operator for the **Meeting ID**.
- 5 When you are connected to the STS operator on video, say the area code and telephone number you wish to call and any further instructions.



**IMPORTANT INFORMATION, PLEASE READ**

To ensure the best match is made between the potential user of VA-STS and Arizona Relay, training on the use of the video technology is available. Learning how to work together with the VA-STS operator to produce the most effective communication is an essential aspect of using this service. **BEFORE** making their first VA-STS call, potential users of VA-STS are encouraged to request one-on-one training, in person or remotely, to facilitate a quality experience with VA-STS.

After you have learned how to make this call, please ask Customer Service to add this to your customer profile; **“VA-STS calls - caller needs Meeting ID only.”**

Please call the Arizona Relay STS Customer Service at **1-877-787-1989** for more information or assistance.



## To Access OmniJoin from Computer or Laptop

Go to <https://vastsonnjoin.com>

In the **Join Conference** box on the left side of the screen, go to the **Conference** field and type the **Meeting ID** provided by the STS operator; for example, vasts4.

**No password is needed.**

Click **Join** or press **Enter**.

Once connected, you will communicate with the VA-STS operator via the audio connection.

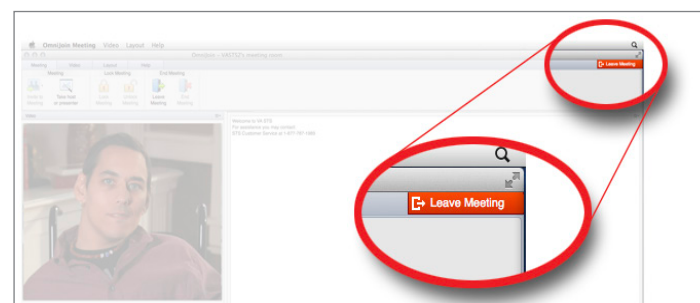
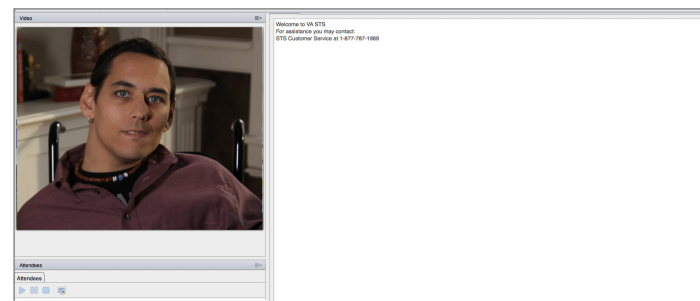
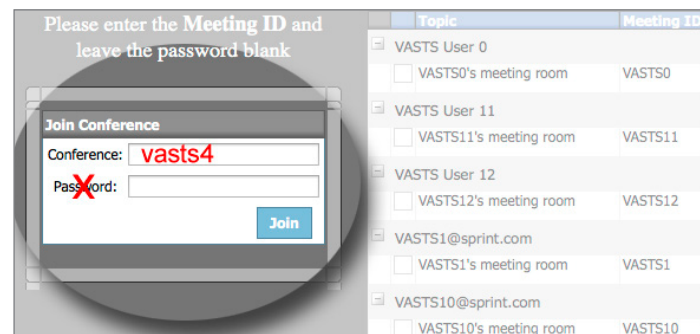
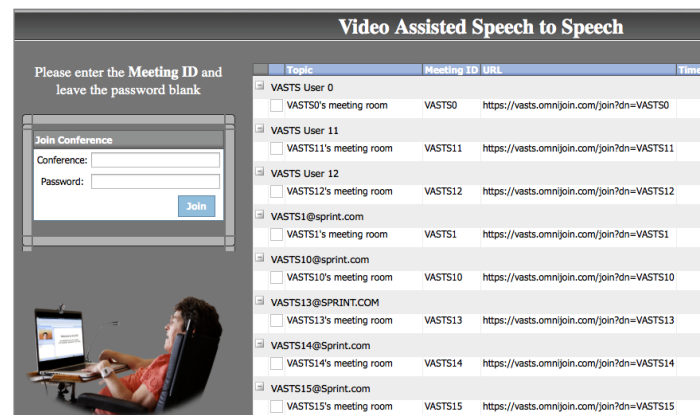
This is a one-way video connection – the VA-STS operator will see you but you will not see the operator.

You are all set for VA-STS service!

If **Leave Meeting** is not visible on the screen, click anywhere on the screen and an upper bar will appear.

Click **Leave Meeting** to log out.

If you do not log out, you will remain connected to the meeting room.



## To Access OmniJoin from iPhone or iPad

**NOTE:** The OmniJoin app is not currently available for Android devices.

**NOTE:** If you don't have the OmniJoin app on your iOS device, follow the instructions on the back on how to download and install.

Tap the **OmniJoin** icon to open.

Click **Join an Existing Meeting**.

Ignore the **Login** button.

The STS operator will provide the **Meeting ID**. For example, type “vast5” and then click **Join**.

Click **Don't Allow** when prompted to access the microphone.

Once connected, you will communicate with the VA-STS operator via the audio connection.

This is a one-way video connection – the VA-STS operator will see you but you will not see the operator.

You are all set for VA-STS service!

If **Leave Meeting** is not visible on the screen, click anywhere on the screen and an upper bar will appear.

Click the right corner (see red arrow).

Click **Leave Meeting**. If you do not, you will remain connected to the meeting room.

