Arizona Relay Customer Profile

For more information: **www.azrelay.org**

Arizona Relay Service 7-1-1

The Customer Profile form allows those of you who access relay through a toll-free number to submit your preferences. You will have the flexibility of updating your preferences as needed. Your information is confidential and secure. When completed, please return to:

Arizona Relay Customer Service
P.O. Box 29230 – KSOPHR0312-3A
Shawnee Mission, KS 66201-9230

or fax to **877-877-3291**

If you have questions or need assistance, contact Arizona Relay Customer Service:

800-676-3777 (Voice/TTY)
800-676-4290 (Español)
877-787-1989 (Speech-to-Speech)
866-931-9027 (Voice Carry-Over)
Sprint.TRSCustServ@sprint.com (Email)

Important Information for Speech-to-Speech (STS)

Arizona Relay Service offers a unique Customer Profile specifically designated for STS users. With Arizona Relay's system, persons calling STS users who have difficulty sharing telephone numbers can be automatically connected to the STS user at the STS user's registered locations.

Go to **www.mysprintrelay.com**.

After you enter your username and password, go to the menu list and click **STS Contacts**.

For assistance, call STS Customer Support at **877-787-1989**.

Your Personal Information:

Last Name

First Name   Middle Initial

Area Code & Phone Number   Ext. Number

Street Address (No P.O. Box)

City   State   Zip

Email

Your Contact Numbers (For Sprint IP or Federal IP users only)

Area Code & Telephone Number

If you want to register to get your new 10-digit phone number, go to www.mysprintrelay.com/Login

Frequently Dialed Numbers (Speed Dial for Non-Emergency Calls):

	Name: *(Limit 30 characters per name)*	Area Code & Phone Number
1		
2		
3		
4		
5		

*If you need to add more information, go to the **Additional Information** section on page 3.*

Arizona Relay Customer Profile

Emergency Numbers (Speed Dial for Emergency Calls Only):

Name: *(Limit 30 characters per name)*   Area Code & Phone Number

1		
2		
3		
4		
5		

If you need to add more information, go to the **Additional Information** *section on page 3.*

Your Preferences:

Gender Preference   ☐ Female   ☐ Male   ☐ No Preference

Answer Type			
☐ TTY	☐ ASCII 300 Baud	☐ Voice Carry-Over	☐ 2-Line VCO
☐ Voice	☐ ASCII 1200 Baud	☐ Hearing Carry-Over	☐ DeafBlind TTY
☐ Turbo Code	☐ ASCII 2400 Baud	☐ Speech-to-Speech	☐ DeafBlind ASCII

Language   ☐ English   ☐ Spanish

Announce Relay	☐ No	Long Hold Times	☐ No
Explain Relay	☐ No	Caller ID	☐ No
Background Noises	☐ No	Type Slow	☐ No
Tone of Voice	☐ No	Abbreviation	☐ No
Type Recordings	☐ No	Typing Correction	☐ No

Outdial Restrictions:
Select one

☐ No 800 Number   ☐ No Marine Calls   ☐ No Operator Assistance

☐ No International Calls   ☐ No 976 Number   ☐ No Directory Assistance

Arizona Relay Customer Profile

Block Outgoing Calls:

Name *(Limit 30 characters per name)*   Area Code & Phone Number

1.
2.
3.
4.
5.

*If you need to add more information, go to the **Additional Information** section below.*

Your Notes: *(Limit 60 characters per note)*

1.
2.
3.
4.
5.

*If you need to add more information, go to the **Additional Information** section below.*

Additional Information: *(Limit 30 characters per name or 60 characters per note)*

☐ Non-Emergency Speed Dial   ☐ Emergency Speed Dial   ☐ Block Outgoing Call   ☐ Note
Name/Phone # or Note _____

☐ Non-Emergency Speed Dial   ☐ Emergency Speed Dial   ☐ Block Outgoing Call   ☐ Note
Name/Phone # or Note _____

☐ Non-Emergency Speed Dial   ☐ Emergency Speed Dial   ☐ Block Outgoing Call   ☐ Note
Name/Phone # or Note _____

☐ Non-Emergency Speed Dial   ☐ Emergency Speed Dial   ☐ Block Outgoing Call   ☐ Note
Name/Phone # or Note _____

☐ Non-Emergency Speed Dial   ☐ Emergency Speed Dial   ☐ Block Outgoing Call   ☐ Note
Name/Phone # or Note _____

Security Question: *We do not share your information with other parties.*

What is your security question? _____

What is your answer? _____