

FIND A CERTIFIED CART CAPTIONER IN YOUR AREA

NCRASourcebook.com



CART

Who does CART?

A CART captioner receives training before passing both a written test and demonstrating they can write at 180 words per minute with 96% accuracy. A CART captioner's training in conveying a speaker's message, complete with environmental cues, makes them sensitive to the varying needs of consumers. When hiring a certified CART captioner, consumers want to look for the Certified Realtime Captioner (CRC) credential.



CERTIFIED
REALTIME
CAPTIONER

How can I find a CART captioner?

Individuals who are deaf or hard of hearing and their advocates can find certified captioners online at NCRASourcebook.com.

NCRA's CaptioningMatters.org, for consumers of captioning services, is a resource that helps individuals, institutions, and organizations find CART services and stay on top of the latest developments in the CART and captioning industry.

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“Captioning allowed me to attend meetings, conferences, and conventions with others like me, people who had adult hearing loss. Captioning has allowed me not only to read but to lead...!”

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communication
access realtime
translation

*Providing equal access
for people who are
deaf or hard of hearing*



NCRASourcebook.com
CaptioningMatters.org

What is CART?

CART captioning (Communication Access Realtime Translation) is a word-for-word speech-to-text service that displays complete translation of all spoken words and environmental sounds in order to faithfully communicate the integrity of the message. The Americans with Disabilities Act mandates the elimination of discrimination against people with disabilities. Under the ADA, CART is recognized as an assistive technology that affords "effective communication access."

CART benefits people who are late-deafened, oral deaf, hard of hearing, or who have cochlear implants.

CART is provided by a CART captioner who uses a steno machine, a computer, and realtime software to provide instant speech-to-text translation on a computer monitor, laptop, tablet, or smartphone for the benefit of an individual consumer or larger group in a variety of settings. Increasingly, CART is being provided remotely via the internet or a telephone connection. CART is also referred to as realtime captioning.

Why CART?



**One out of three
65-year-olds have
hearing loss**



**60 percent
of people with
hearing loss are
in the workforce**



**Hearing loss is
the number one
war disability**



**20 percent
of adults in the
US report some
hearing loss**



**80 percent of
people who could
benefit from
hearing aids do
not get them**



**Hearing loss is
the third most
common physical
condition**

SOURCE: HearingLoss.org

Where is CART beneficial?

- Classrooms (K-12 and post-secondary)
- Corporate and government functions
- Community events
- Conventions and conferences
- Religious services
- Courtrooms
- Weddings, funerals, and other personal events
- Museums and theatrical events
- Anywhere communication access is needed

“ Thank you for making sense out of my otherwise chaotic world. ”

“ This semester was the first time I used captioning in my classes, and I was amazed at how much I had been missing. It has helped me tremendously, and I want to make sure that captioning remains available to me throughout my university years. ”

“ CART matters to me at meetings and events because I am then able to hear, understand, and participate as anyone else can. Yes, I have a disability, but I am not disabled. ”

freedom

communication

independence

access realtime
translation

confidence

ability

equal

realtime

communication
access compliance